

Attendance and Punctuality Policy

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PURPOSE AND AIMS

City Academy Norwich is committed to the continuous raising of achievement of our students. Regular attendance is critical if our students are to be successful and benefit from the opportunities presented to them. One of our basic principles is to celebrate success. Good attendance is fundamental to a successful and fulfilling school experience. City Academy Norwich actively promotes 100% attendance for all of our students.

We recognise that parents/carers have a vital role and a legal responsibility to ensure good attendance and we promise to identify, investigate, and work in partnership with parents/carers, students and other agencies to resolve attendance problems.

Our Vision: Every Child, Same Chance

We strive for every child to have the same chance in life. We aim to enable all students to become the very best versions of themselves, by providing exceptional education and opportunity in an environment of high expectation and aspiration.

We recognise that this can only be achieved by promoting and encouraging regular attendance through our school's vision, values, ethos, and policies. We achieve this by supporting pupils, parents, and carers to reducing barriers to school attendance. All pupils are expected to attend school every day that the school is open except in a small number of allowable circumstances such as being too ill to attend or being given permission for an absence in advance from the school. Better than 96% attendance is considered good and is our school and trust wide target.

Attendance	Description	Approx. days (sessions) lost per year	Approx. weeks lost school per year
100%	Perfect	0	0
96%	Good	7.5 (15 sessions)	1 week
95%	Nearly there	9.5 (19 sessions)	1-2 weeks
94%	Need to improve	12.5 (25 sessions)	2-3 weeks
90%	Persistent Absence – very concerning	19.5 (39 sessions)	3-4 weeks
50% or more	Severely absent - very concerning	95+ days (190+ sessions)	19 or more weeks

Regular school attendance is a major factor in ensuring that pupils are safe, achieve well and develop socially and emotionally. By regularly attending school, it prepares pupils for their future, whether that be further education or employment. High achievement depends on good attendance.

Research informs us that pupils who do not attend school regularly are more likely to not achieve as well, compared to their peers who did attend regularly. This includes that:

- At KS2, pupils not meeting the expected standard in reading, writing and maths had an overall absence rate of 4.7%, compared to 3.5% among those meeting the expected standard. Moreover, the overall absence rate of pupils not meeting the expected standard was higher than among those meeting the higher standard (4.7% compared to 2.7%); and
- At KS4, pupils not achieving grade 9 to 4 in English and maths had an overall absence rate of 8.8%, compared to 5.2% among those achieving grade 4¹. The overall absence rate of pupils not achieving grade 9 to 4 was over twice as high as those achieving grade 9 to 5 (8.8% compared to 3.7%)².

We recognise that '**Attendance is everybody's responsibility**'. This means that all pupils, staff (teaching and non-teaching), parents/carers and Trustees have a role to play in promoting and achieving regular school attendance.

LEGAL REQUIREMENTS

This policy has due regard to all relevant legislation and statutory guidance including, but not limited to, the following:

- Education Act 1996;
- Equality Act 2010;
- The Education (Pupil Registration) (England) Regulations 2006 (as amended);
- Working together to improve school attendance (updated 2024);
- Children missing education'; and
- Keeping children safe in education.

The law entitles all children of compulsory school age to an efficient, full-time education which is suitable to their age, aptitude, and any special educational need they may have. There is a legal requirement placed on all parents to make sure their child received that education either by attendance at a school or by education otherwise than a school.

Where a parent has decided to register their child at school, there are additional legal duties placed on them to ensure that their child attends regularly. This means their child must attend every day that the school is open, except in a small number of allowable circumstances such as being too ill to attend or being given permission for an absence in advance from the school.

School starting age:

A child must start full-time education once they reach compulsory school age. This is on 31 December, 31 March or 31 August following their fifth birthday - whichever comes first. If your child's fifth birthday is on one of those dates then they reach compulsory school age on that date.

¹ <https://explore-education-statistics.service.gov.uk/find-statistics/the-link-between-absence-and-attainment-at-ks2-and-ks4/2018-19>

² <https://explore-education-statistics.service.gov.uk/find-statistics/the-link-between-absence-and-attainment-at-ks2-and-ks4/2018-19>

For example, if your child reaches compulsory school age on 31 March, they must start full-time education at the beginning of the next term (summer term that year).

Legal age to leave school:

A child can leave school on the last Friday in June if they will be 16 by the end of the summer holidays.

They must then do one of the following until they are 18:

- stay in full-time education, for example at a college;
- start an apprenticeship; or
- spend 20 hours or more a week working or volunteering, while in part-time education or training.

ROLES AND RESPONSIBILITIES

Sapientia Education Trust Trustees

The Trustees of Sapientia Education Trust ensure that attendance remains a constant focus across of all of the schools within the multi-academy trust.

They achieve this by

- Ensuring that the education committee receives and scrutinise attendance data;
- Recognising the importance of school attendance and actively promotes it through their ethos and policies;
- Ensuring that the trust and each school meets their statutory responsibilities in relation to attendance;
- Review the attendance data for each school and across the trust. This will involve meeting to discuss the data, providing support and challenge as required. Ensure we continue to have high aspirations for all pupils;
- Ensure staff have received adequate training on attendance; and
- Sharing best practice between schools within the Trust.

School

Role	Name	Contact details
Headteacher	Mrs Jo Franklin	principal@canorwich.org
Senior Leader for Attendance	Mr James Lowden	j.lowden@canorwich.org
Designated Safeguarding Lead	Mr James Lowden	j.lowden@canorwich.org
Attendance Case Manager	Mrs Lisa-Marie Chandler	l.chandler@canorwich.org

School absence reporting mechanism(s)	Attendance Email Gateway App Via link on website Telephone	can.attendance@canorwich.org Report an Absence link 01603 452628 Option 1
Director of Safeguarding and Attendance	Michelle Atkinson	m.atkinson@setrust.co.uk

All staff at City Academy Norwich recognise that '**Attendance is everybody's responsibility**'. They understand the key role they have in the safeguarding of pupils and in supporting and promoting excellent school attendance.

This will be achieved through training and enforcement of related policies and procedures. All staff will work to provide an environment in which all our pupils are eager to learn, feel valued members of the school community, are able to thrive and look forward to coming to school every day.

Staff also have a responsibility to set a good example in matters relating to their own attendance and punctuality.

The Headteacher, Mrs Franklin, is responsible for nominating a senior leader to strategically lead attendance across the school, ensuring that they have the appropriate skills, training, and time to fulfil the role.

They will maintain oversight of attendance on at least a ½ termly basis, providing support and challenge where required. The Headteacher is the only person in the school who can authorise absence in exceptional circumstances.

A member of the Senior Leadership Team, Mr Lowden, is delegated to take the strategic lead on attendance with responsibility for overseeing, directing, and coordinating the school's strategy for promoting a culture of regular and reducing the barriers to attending school for identified pupils.

They will ensure that the school:

- Actively promotes the importance and value of good attendance to pupils and their parents/carers;
- Forms positive relationships with pupils and parents/carers;
- Ensures that there is a whole school approach which reinforces good school attendance, with good teaching and learning experiences that encourage all pupils to attend and to achieve;
- Applies the attendance policy consistently throughout the school;
- Ensures that all staff are aware of the Attendance Policy, adequately trained to address attendance issues and aware of school's current attendance headlines;
- Analyses attendance data periodically throughout the year to identify patterns and trends. Using this data to identify and support pupils and specific cohorts whose attendance is of concern; and

- Reports on attendance to the Senior Leadership Team, SET Central Team and Trustees.

The Attendance Case Manager will:

- Monitor and analyse pupil attendance data, including the completion of registers daily to ensure they are completed correctly;
- Implement the identified strategies for promoting excellent whole school attendance;
- Implement the identified strategies for tackling unsatisfactory attendance;
- Manage individual pupil casework files;
- Coordinate individual action plans for pupils whose attendance is causing concern;
- Ensure first day calling procedures are adhered to if a child is absent from school without contact from parents;
- Take an active lead in delivering whole school initiatives such as awards assemblies and reward schemes;
- Make referrals to appropriate external agencies; and
- Inform the Local Authority of any pupils who is to be deleted from the admissions and attendance register.

All staff will:

- Actively promote the importance and value of school attendance to pupils and their parents/carers;
- Form positive relationships with pupils and parents/carers;
- Share concerns regarding pupil attendance with the Attendance Leader;
- Contribute to a whole school approach which reinforces good school attendance; with good teaching and learning experiences that encourage all pupils to attend and to achieve;
- Ensure that registers are recorded accurately and in a timely manner;
- Provide support to pupils and their parents/carers to improve a pupils attendance; and
- Work with other agencies to improve attendance and support pupils and their families.

Parents / carers

For the purpose of this policy a parent³ means:

- all natural parents, whether they are married or not;
- any person who has parental responsibility for a child or young person; and
- any person who has care of a child or young person (i.e., lives with and looks after the child).

Parents have additional legal duties placed on them to ensure that their child attends school regularly. This means that any absences should only be a small number of allowable circumstances such as being too ill to attend or being given permission for an absence in advance from the school.

³https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1073616/Working_together_to_improve_school_attendance.pdf

To support this, parents are expected to:

- Ensure their children attend the school every day that the school is open and arrive on time;
- Ensure that their child returns to school as soon as possible after a period of illness;
- Support their children's attendance by keeping requests for absence to a minimum and only in exceptional circumstances;
- Not expect the school to automatically agree any requests for absence, and not condone unjustified absence from school;
- Liaise with the school when they identify barriers to their child's attendance;
- Work with the school (and other agencies) to reduce all identified barriers to non-attendance;
- Notify the school by 8.30am on the first day of absence and on each subsequent day of absence, unless medical evidence is provided which defines the necessary length of absence; and
- Provide the school with a minimum of 2 emergency contact numbers and ensure that they are kept up to date with any changes.

Pupils

Pupils are expected to attend school regularly and on time, each day that the school is open. They should register at the appropriate times and attend all scheduled lessons each day.

If pupils become aware of any barriers to them attending school regularly, these should be shared with a member of staff or their parents/carers so that appropriate support can be identified and put in place.

Sapientia Education Trust Central Team

The Sapientia Education Trust Central Team will:

- Routinely meet with school leaders to review their attendance data;
- Providing support and challenge as require;
- Review and audit the school's attendance procedures; and
- Provide the opportunity to share best practice between schools through termly meetings.

The Sapientia Education Trust Safeguarding team has the right to access individual pupil information for the purpose of quality assurance, support, guidance, and direction.

PROMOTING SCHOOL ATTENDANCE

We believe in developing good patterns of attendance and set high expectations for attendance and punctuality for all our pupils from the outset. It is a central part of our school's vision, values, ethos, and day to day life. We recognise the connections between attendance, attainment, safeguarding and wellbeing.

To help promote regular attendance to all stakeholders we will:

- Give parents/carers details on attendance in our newsletters;
- Celebrate excellent attendance by displaying and reporting individual and class achievements;
- Reward good or improving attendance;
- Report to parents/carers regularly on their child's attendance;
- Contact parents/carers should their child's attendance fall below the school's target for attendance; and
- Offer support and guidance to families through our Family Liaison Officer

DAY TO DAY PROCEDURE.

Registers

Registers are recorded and maintained on Go4Schools. Schools are required to take the attendance register at the start of each morning session of each school day and once during each afternoon session.

On each occasion they must record whether every pupil is present, attending an approved educational activity, absent, or unable to attend due to exceptional circumstances. This system ensures that no children are missed, and that pupil information can be shared quickly and securely. Registers are the only way of recording pupil attendance and must be completed accurately. This is the responsibility of whichever member of staff has been directed to take the register for that session.

AM registration

City Academy Norwich will be open to all pupils from 8:30am and the morning registers will be taken at 8:45am pupils who arrive after this time will need to report to Student Services and sign in as late (L code). The registers will close 30 minutes after the session start time at 9:15am across the school, anyone who arrives after this time will be marked as unauthorised (U code). We will conform to the time on the digital clock in Student Services to meet the times listed above.

PM registration

Afternoon registration will be taken at 1:50pm. Pupils who arrive after this time will need to report to their Form Tutor and sign in as late (L code). The registers will close 30 minutes after the session start time at 2:15pm across the school, anyone who arrives after this time will be marked as unauthorised (U code). The school day finishes at 3:15pm Our registration times ensure that we meet the governments requirements that schools offer a minimum of a 32.5hr week.

Absence

All pupils who are absent at either the AM or PM registration will be identified once the registers have closed. If we have not received a reason for the pupils absence, we will initiate our absence procedures as follows:

- First day calling procedures will be initiated. A call will be made to the main contacts listed for the pupil to establish the reason why the pupil is not in school;

- If no contact is established and we have not received a suitable reason for the pupils absence, we will contact all individuals listed as emergency contacts;
- If the school continues to be concerned, then a home visit may be conducted to establish the welfare of the pupil;

These procedures will continue to take place for each subsequent day of absence where the school has not been informed of the reasons why the pupil is absent from school.

If after 3 days of the absence, the school has not received satisfactory reason for absence the Designated Safeguarding Lead must be informed. They will then decide the appropriate next steps, which may include, conducting a home visit, liaising with Children's Services, requesting a safe and well check from the police or liaising with other key professionals.

The Designated Safeguarding Lead will routinely make the attendance team aware of the who their vulnerable pupils are, so that they can be informed of the pupil's first day of absence, and each subsequent day, this will allow the DSL to make an informed decision on the necessary response, this may include, conducting a home visit, liaising with Children's Services, requesting a safe and well check from the police or liaising with other key professionals.

TYPES OF ABSENCE

Any pupil who is not present at registration will be marked as absent unless leave has been granted by the school in advance, or the reason for absence is already known and accepted by the school as legitimate.

Where a reason for absence is given and accepted by the school at a later stage, the register will be amended to reflect the original entry, the amended entry, the reason for the amendment, the date on which the amendment was made, and the name and title of the person who made the amendment. The decision about whether the absence should be authorised or unauthorised rests with the Headteacher or other designated staff. Parents/carers cannot authorise absences and should be aware that while calling the school or providing a note for an absence complies with safeguarding procedures, it does not automatically mean an absence will be authorised.

Authorised absence

Absences may be authorised by the Headteacher or other designated staff in the following circumstances:

- Leave has been granted by the school in advance for exceptional circumstance. An application must be made in writing on the prescribed form with appropriate evidence, in advance of the intended circumstance wherever possible. Amendments have been made to the Education (Pupil Registration) (England) Regulations 2006. From 1st September 2013 Term-time absence will NOT be authorised unless there are exceptional circumstances;

- The school is satisfied that the child is too ill to attend. Medical evidence may be requested, and will always be required on the 6th day if a pupil has five consecutive days absence from school due to illness and the school have reasonable doubt about the authenticity of the illness. It may also be a requirement of any attendance support. All evidence should be passed to the Attendance Case Manager;
- The pupil has a medical appointment (code M) (although parents should endeavour to make these out of school hours wherever possible, and to return their child to school immediately afterwards – or send him/her to school beforehand)
- There is an unavoidable cause for the absence, which is beyond the family's control, e.g., extreme weather conditions (code Y7;)
- The absence occurs on a day exclusively set aside for religious observance when it falls on a day that is exclusively set apart for religious observance by the parents' religious body (not the parents) (Code R);
- The pupil is of no fixed abode, his/her parent is engaged in a trade which requires him/her to travel, the pupil has attended school as often as the nature of the trade permits and, having reached the age of six, he/she has attended 200 sessions in the preceding 12 months (Code T);
- When Study Leave has been granted by the school. Study leave will not be granted by default once tuition of the exam syllabus is complete, it should be used sparingly and only granted to Year 11 pupils during public examinations (Code S); or
- In other exceptional circumstances and for a very limited period which is at the discretion of the head teacher. (Code C).

Medical Appointments and absence due to illness

Parents/carers should try to make appointments outside of school hours wherever possible. Where appointments during school time are unavoidable, parents/carers must notify the school in advance of the appointment wherever possible. The pupil should only be out of school for the minimum amount of time necessary for the appointment. In most circumstances, the pupil should not miss a whole day at school for an appointment. If the medical appointment is during the school day, the pupil must sign out via the school office. No pupil will be allowed to leave the school site without written parental permission.

In most cases, absences for illness which are reported following the school's absence reporting procedures (outlined above) will be authorised without the need for parents/carers to supply medical evidence. However, in line with Department for Education guidance, the school does reserve the right to request medical evidence, if we do have a genuine concern about the authenticity of the illness. Medical evidence may take the form of a prescription, appointment card, or other appropriate form of evidence. If the school is not satisfied about the authenticity of the illness, the absence will be recorded as unauthorised.

Where a child has an emerging a pattern of non-attendance, we will discuss the reasons for absence with the pupil's parent/carer. We will invite parents to attend school-led Attendance Support Panel as an appropriate early intervention strategy.

As part of this support, we may seek consent from parents and the pupil as appropriate to make a referral to the appropriate agency and/or to liaise with the child's healthcare professional.

Where a pupil has a verified and chronic health condition, we will work with parents to ensure children have access to education and provide appropriate support in line with Supporting pupils with medical conditions at school.

Unauthorised absence

A pupil's absence will be unauthorised when the school have not received an appropriate reason for the absence, or the absence was not granted prior to it occurring.

We monitor all absence and the reasons given thoroughly, regardless of if it has been authorised or unauthorised. Parents / carers will be informed regularly of their child's attendance and will be offered support where there is a decline in attendance.

Lateness

Pupils are expected to arrive at school and register at each session on time. Good timekeeping is a vital life skill which will help pupils as they progress through their school life and out into the wider world.

If a pupil misses the start of the day/lesson, they can feel unsettled and embarrassed, miss vital work and important messages from their class teacher. Lateness is also a pre-indicator to future absenteeism.

We monitor lateness as part of our routine monitoring of attendance. Using this data to provide support to parents/carers and pupils where it is identified that a pupil is routinely arriving late. Parents/carers will be routinely informed of the number of occasions that their child has arrived late to school.

Truancy

Truancy occurs when a pupil goes missing from school having previously registered for the session. This behaviour not only means the pupil will not be receiving a full-time education, it also potentially renders them vulnerable to harm and could be an indicator that they are being abused. If it is established that a pupil is not where they are supposed to be a search of the site will be conducted to establish their whereabouts, however, if it is established that a pupil appears to have left the premises without authorisation, the school will attempt to try to contact their parents/carers (and emergency contacts where appropriate) immediately to inform them. Failing this the police will be contacted and informed. Any child who leaves the school without authorisation will be dealt with according to the school's safeguarding and behaviour policies.

Leaves of absence

Leaves of absence during term time will only be granted in exceptional circumstances and can only be authorised by the Headteacher. We will consider

each application on an individual basis considering the specific facts and circumstances and relevant background context behind the request. Leave of absence request must be submitted to the Headteacher using the '[leave of absence request form](#)' and submit any relative supporting evidence. All requests must be submitted in advance of the absence. The school reserve the right to not consider all other methods of request.

If term-time leave is not granted, taking a pupil out of school will be recorded as an unauthorised absence and may result in sanctions, such as a penalty notice. The school cannot grant leaves of absence retrospectively; therefore, any absences that were not approved by the school in advance will be marked as unauthorised.

We will not consider applications for leave during term time and in particular:

- At any time in September. This is very important as any child will need to settle into their new class at the start of the academic year as quickly as possible;
- During assessment and test periods in the school's calendar affecting your child; or
- When a pupil's attendance record already includes any level of unauthorised absence, or they have already been granted authorised leave within that academic year.

Reduced timetables

All schools have a statutory duty to provide full-time education for all pupils and we are committed to every child's right to a suitable, full-time education offer. In very exceptional circumstances, we may decide to implement a reduced timetable to meet an individual pupil's needs and only where it is safe to do so. We will not use a reduced timetable to manage a pupil's behaviour.

A reduced timetable will not be treated as a long-term solution and will have a time limit by which point the pupil is expected to attend full-time or be provided with alternative provision. We will never put a reduced timetable in place without written agreement from parent/carer. A reduced timetable will be used as part of a comprehensive package of support for the pupil. The arrangements will be reviewed regularly in partnership with the child, parent and any other relevant professionals working with the family.

REQUESTS FOR FLEXI-SCHOOLING

Flexi-schooling is when a parent/carer decides to educate a child through a pattern of provision partly at school and partly at home or elsewhere (not at another registered school). While the school would not normally agree to a pupil being flexi-schooled, it acknowledges that there may be circumstances where parents/carers would wish to make this request. If parents/carers wish to make a flexi-schooling request, they must submit their request in writing (physically or electronic) to the Headteacher, who will decide in collaboration with the Trust whether to agree or decline the request. The decision made by the Trust is final.

ATTENDANCE INTERVENTION

As a school, we will intervene when it is identified that a pupil's attendance has started to decline and is not in line with the expectations outlined in this policy. Our intervention will take a staged approach and are designed to take a supportive approach to improving a pupil's attendance. In the first instance, parents and carers should discuss any concerns they have regarding their child's attendance with the Pastoral Team for their child's Year group. They will be able to provide support and guidance initially. If, however, it is established that during that conversation that additional support is required, then further discussions can be held with the Attendance Case Manager and Family Liaison Officer who will be able to provide more detail support to improving attendance.

When a pupil becomes persistently (absent for 10% or more) or severely (absent for 50% or more) absent from school, we require parents/carers to support and work with the school to identify and remove barriers to their child attending school regularly. Where appropriate this may include liaising and working with the Local Authority and other statutory and voluntary organisations.

Persistent or severe absence will have a significant impact on a pupil's education achievement and their social and emotional wellbeing.

Where a pupil who is persistently or severely absent from school is identified as being at risk of harm or abuse, the school will follow our safeguarding policy.

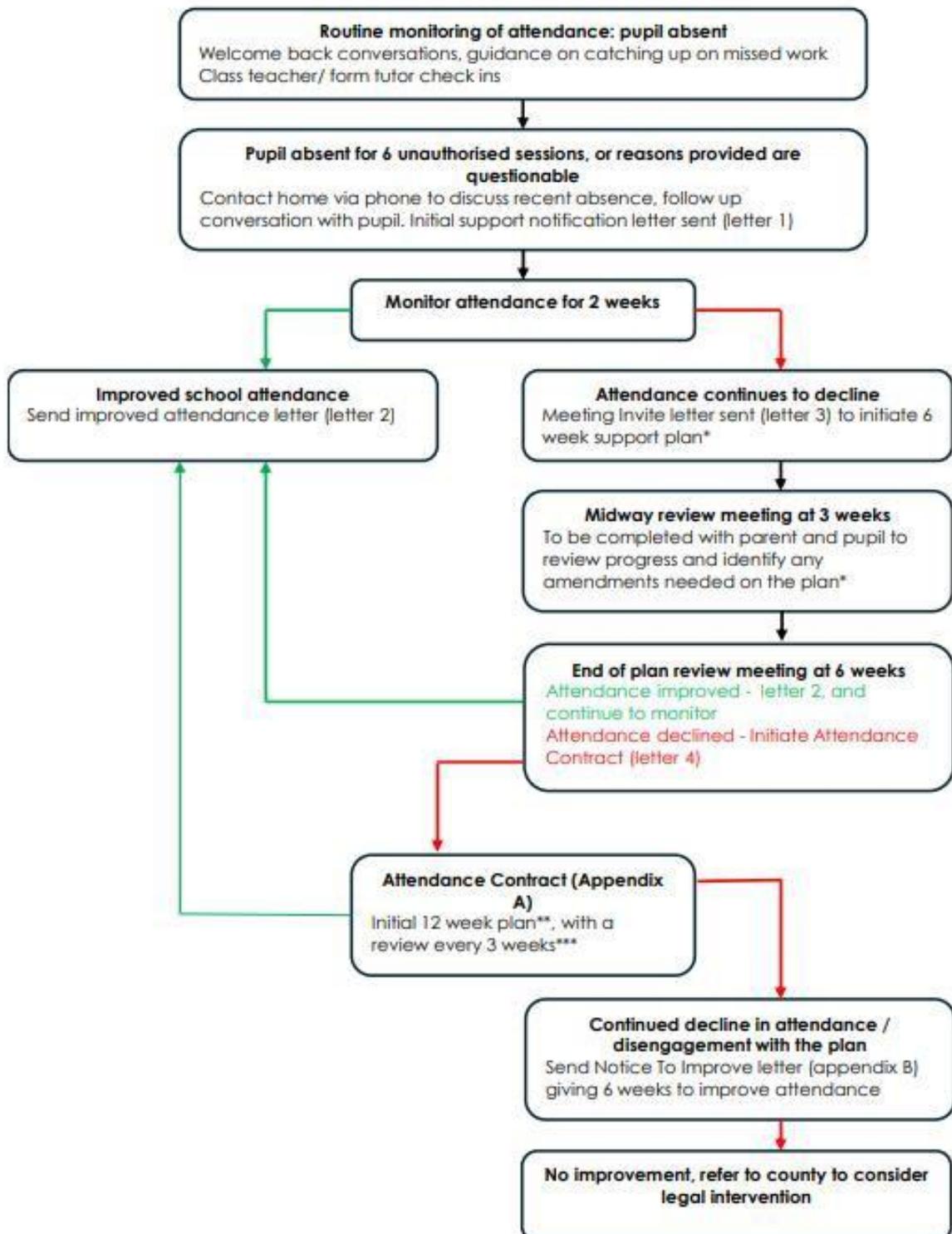
Universal offer to promoting attendance

- Weekly session in form time / circle time to focus on the importance of attendance
- Individual rewards and class/form rewards
- Termly reports to parents / carers of their attendance figure
- On the agenda at pastoral team meetings
- Attendance data shared weekly with the Trust / Local Authority and Department for Education
- Regular pupil voice
- Regularly raising awareness with parents / carers about the importance of attendance

Routine monitoring of attendance

School will monitor by:

- Sharing year group attendance data with the headteacher on a daily basis
- Reviewing weekly on SLT agenda, and highlight in staff briefings
- Weekly reviewing of data by attendance officer/pastoral leads
- Contacting home on day 3 of absence (consecutive, or non-consecutive days)



*Hard to reach parents should be offered a meeting via teams, at home and/or in a public setting e.g. local library

** The plan can be extended to up to 12 months if there is positive impact

*** If parents do not engage/disengage despite numerous attempts, a Notice To Improve letter can be sent before the 12 week period ends

Legal intervention

The school will allow sufficient time for attendance interventions and engagement strategies to remove the barriers and improve a pupils' attendance; however, where engagement strategies to improve attendance have not had the desired effect, the school will consider the following next steps:

- Holding a formal meeting with parents and the school's point of contact in the School Attendance Support Team.
- Working with the Local Authority to put an attendance contract or an education supervision order in place.
- Issuing a Notice to Improve. This is a final opportunity for parents to engage in support and improve attendance before a penalty notice is issued. If the national threshold has been met and support is appropriate but offers of support have not been engaged with by the parent or have not worked, a Notice to Improve may be sent to give parents a final chance to engage in support.
- Engaging children's social care where there are safeguarding concerns, in line with our safeguarding policy.

Where the above measures are not effective, the headteacher will consider issuing a fixed penalty notice in line with the Norfolk Local Authority's code of conduct.

NATIONAL FRAMEWORK FOR PENALTY NOTICES

Penalty notices are issued to parents as an alternative to prosecution where they have failed to ensure that their child of compulsory school age regularly attends the school where they are registered or, in certain cases, at a place where alternative provision is provided.

In line with changes to national statutory guidance, Working Together to Improve School Attendance (2024), [insert school name] will consider whether a penalty notice is appropriate in each individual case where a pupil reaches the national threshold for considering a penalty notice.

The threshold for a penalty notice to be considered is 10 sessions of unauthorised absence in a rolling period of 10 school weeks. A school week means any week in which there is at least one school session. This can be met with any combination of unauthorised absence (e.g. 4 sessions of holiday taken in term time plus 6 sessions of arriving late after the registration closes all within 10 weeks). These sessions can be consecutive (e.g. 10 sessions of holiday in one week) or not (e.g. 6 sessions of unauthorised taken in 1 week and 1 per week for the next 4 weeks). The period of 10 school weeks can also span different terms or school years (e.g. 2 sessions of unauthorised absence in the Summer Term and a further 8 in the Autumn Term).

When the threshold has been met the school will consider the most appropriate course of action in each individual case.

Two penalty notice limit and escalation in cases of repeat offences

A penalty notice is an out of court settlement which is intended to change behaviour without the need for criminal prosecution. If repeated penalty notices are being issued and they are not working to change behaviour they are unlikely to be most appropriate tool. Therefore, from autumn term 2024, only 2 penalty notices can be issued to the same parent in respect of the same child within a 3 year rolling period and any second notice within that period is charged at a higher rate:

- The first penalty notice issued to a parent in respect of a particular pupil will be charged at £160 if paid within 28 days. This will be reduced to £80 if paid within 21 days.
- A second penalty notice issued to the same parent in respect of the same pupil is charged at a flat rate of £160 if paid within 28 days.
- A third penalty notice cannot be issued to the same parent in respect of the same child within 3 years of the date of issue of the first. In a case where the national threshold is met for a third time (or subsequent times) within those 3 years, alternative action should be taken instead. This will often include considering prosecution, but may include other tools such as one of the other attendance legal interventions.

Where a pupil's attendance still does not improve following support from the school, partner agencies and a fixed penalty notice, the school will work with the Local Authority to take forward attendance prosecution as a last resort.

MONITORING AND ANALYSING DATA

The Attendance Case Manager will monitor the data collated through the school's registers on a weekly basis. This will ensure that we are able to identify and provide support to pupils or cohorts whose attendance is starting to decline.

The Attendance Case Manager will also monitor attendance data on a half-termly, termly and a year basis to identify any patterns and trends which may start to develop. This allows us as a school to develop individualised strategies and interventions to improve school attendance.

The attendance data for individual pupils or cohorts and groups of pupils is regularly monitored to allow the school to identify any trends and patterns of non-attendance.

We will routinely monitor the following cohorts and groups of pupils:

- Whole school;
- Individual Year groups;
- Boys / girls;
- Those with a Special Education Need or Disability;
- Those who are entitled to Pupil Premium;
- English as an additional language;
- Those who are Looked After;
- Those with a Social Worker;
- Those who are persistently and severely absent;

In addition to these, other cohorts and groups of pupils will be monitored.

Attendance data is routinely benchmarked against available local, regional, and national data.

The data we produce is routinely shared with pupils, parents, the staff team, the Senior Leadership Team, Sapientia Central Team and Sapientia Trustees and the Local Authority.

DELETION FROM THE REGISTER

At City Academy Norwich we will only delete pupils from our school roll in line with the Pupil Registration Regulations.

In most circumstances, we will know in advance about pupils leaving our school; this will be planned and discussed with the parents/carers in advance of the pupil leaving. We will always work with the parents/carers to gain information about the pupil's next school and address before the pupil leaves to reduce the risk of pupils becoming a child missing education. Parents / carers will be invited to meet with a member of the Senior Leader Team to discuss the reasons for leaving the school. A record of this meeting will be made and retained.

We follow Norfolk County Council's Child Missing Education procedures and will inform the Children Missing Education Team of all removals from our school roll no later than the date the child is removed in line with statutory responsibilities.

If a child is removed from roll to home educate, we are only able to de-register the child if we receive, in writing, from those with parental responsibility, the intention to educate their child other than at school. The pupil will be de-registered on receipt of such a letter and Norfolk County Council will be informed of the removal from roll as outlined above.

Appendix 1 – Request for leave form

Request for leave form.

Please note: You may be asked to supply further supporting documents

Child's Full Name:	Date of Birth:	YR group:
Parent/Carer Details (please list all parents)		
First Name:		Surname:
Date of Birth:		Relationship to the child:
Address and postcode:		
Telephone number:		
First Name:		Surname:
Date of Birth:		Relationship to the child:
Address and postcode:		
Telephone number:		
Siblings: Please provide the name of any siblings and the school that they attend – if different.		
Child's Full Name:	Date of Birth:	School:

Details of the absence			
Date of First day of absence:		Date of last day of absence:	
Total Number of days absent:		Expected date of return to school:	
Please provide the reason for this request including supporting evidence:			

Contact details whilst absent from school	
Address whilst away:	
Telephone number whilst away:	

Please include any other requests for leave or leave taken this academic year.	
Date of leave	Days taken

Please read the following statement and sign to indicate you understand the this:

Important legal information

The Government have introduced a single national threshold for when a penalty notice must be considered by all schools in England. This threshold is **10 sessions (usually equivalent to 5 school days) of unauthorised absence within a rolling 10 school week period**. These sessions do not have to be consecutive and can be made up of a combination of any type of unauthorised absence. The period of 10 school weeks can span different terms or school years.

In line with national guidance, the Local Authority (LA) retains the discretion to issue a penalty notice before the threshold is met. This might apply for example, where parents have taken several term time holidays below the national threshold. The LA also retains the discretion to consider going straight to prosecution where appropriate.

A maximum of 2 penalty notices per parent, per child can be issued within a rolling 3-year period. This period will start from the issue of the 1st penalty notice. The national framework also sets out the escalation process which applies to such penalty notices. If the national threshold is met for a third time (or subsequent times) within 3 years, another tool should be used. In Norfolk, where a pupil's attendance has met the national threshold for a third time within 3 years and the parent/s have already been issued with 2 penalty notices within that period, consideration will be given to prosecution under section 444 of the Education Act 1996, which can result in a criminal conviction and fine of up to £2,500.

A parent includes any person who is not a natural parent but who has parental responsibility for the child or who has care of the child, as set out in section 576 of the Education Act 1996. Penalty notices will usually be issued to the parent/s

with day-to-day responsibility for the child’s attendance or the parent/s who have allowed the absence (regardless of which parent has applied for a leave of absence).

The first penalty notice issued to a parent for a child will be charged at £160 to be paid within 28 days. This will be reduced to £80 if paid within 21 days. Where it is deemed appropriate to issue a second penalty notice, the second penalty notice to the same parent for the same child within 3 years of the first offence, is charged at a flat rate of £160 and is payable within 28 days. There is no reduced sum available in this instance.

Part payments or payment plans are not acceptable, and fines must be paid in full within 21 or 28 days, at the rate specified within the penalty notice. There is no right of appeal against a penalty notice.

Requests for leave of absence

Working together to improve school attendance advises all schools that they should only grant a leave of absence during term time in exceptional circumstances, considering each request on a case-by-case basis. If a leave of absence is granted, it is for the headteacher to determine the length of time the pupil can be away from school. It is unlikely a leave of absence will be granted for a family holiday as the Government ‘does not consider a need or desire for a holiday or other absence for the purpose of leisure and recreation to be an exceptional circumstance.’

Requests for leave must be made in advance, otherwise schools will be unable to consider your individual circumstances, and the absence will be recorded as unauthorised. Headteachers are not obligated to reconsider authorising leave if an application was not made in advance.

Signed:		Full name:		Date:	
Signed:		Full name:		Date:	

To be completed by the school:			
Date request received by the school:		Total number of days requested:	
Child's Name:	Current % Attendance	Application Authorised or Declined?	
Reason for school's decision:			
Headteacher:			
Signed:		Date:	